

Radler-Rast Touristik GmbH Data Protection Declaration

Radler-Rast Touristik GmbH, based in Oberarnsdorf 14, 3621 Rossatz-Arnsdorf, Austria, is the owner of the website, <https://wachau-tours.com>

In this data protection declaration, the Radler-Rast Touristik GmbH informs you which data can be collected from you if you make use of a Radler-Rast Touristik GmbH service electronically provided on this website and how the Radler-Rast Touristik GmbH subsequently intends to deal with your data.

Responsible for data protection at the Radler-Rast Touristik GmbH is:

Dr. Otto Schlappack

Oberarnsdorf 14

3621 Rossatz-Arnsdorf

Tel.: +43 2714 / 20074

email: [Dr. Otto Schlappack](mailto:Dr.Otto.Schlappack)

You can contact Dr. Otto Schlappack if you have any questions about data protection at Radler-Rast Touristik GmbH.

In order to ensure a uniform and high level of data protection for natural persons and to remove the obstacles to the movement of personal data in the European Union, on April 27, 2016 the European Union adopted Regulation No. 679, the so-called General Data Protection Regulation, GDPR.

In 2018, the GDPR in Austria was supplemented by the Data Protection - Adaptation and Data Protection Deregulation Act.

The storage of the information of a user of a service provided electronically by distance at the individual request of the recipient is also regulated by Section 3 of the Federal Act, which regulates certain legal aspects of electronic business and legal transactions (E-Commerce Act - ECG).

Furthermore, the determination and processing of personal data is regulated by Section 165 of the Telecommunications Act.

The Radler-Rast Touristik GmbH handles your personal data on the basis of the legal bases listed above.

Radler-Rast Touristik GmbH has the right to exercise travel services and is entered in the travel insolvency insurance register of the Austrian Business Information System, GISA, with the number: 30815988.

Based on this authorization, the Radler-Rast Touristik GmbH is entitled to operate as a travel retailer and a travel organiser.

In order to be able to offer you the services mentioned above, the Radler-Rast Touristik GmbH has, among other things, to book tours, accommodation, meals, transport and insurance.

For this activity and to be able to bill you for these services, the Radler-Rast Touristik GmbH requires from you, among other things, the following data:

Surname, first name, date of birth, place of birth, address, email address and telephone number as well as data from travel documents such as the passport number, the passport issuing authority and the date of issue of your travel document.

For this purpose, we store this data using password-protected data carriers to ensure lawful data processing.

Your data will only be passed on to third parties where necessary, for the fulfillment of the contract, e.g. tour organisers, accommodation providers, transport companies and travel insurance companies.

The legal bases for these data processing processes are the fulfillment of our pre-contractual and contractual obligations towards you as well as legal, contractual or other legal obligations on our part, e.g. documentation obligations according to the accounting, contract and reporting system and according to the tax law as well as our legitimate interests to safeguard our own legal interests.

Your data will be deleted as soon as the retention periods stipulated by law have expired.

This is of different lengths for different data categories.

For example, evidence that has to be kept for seven years under the tax law we delete after this period of time.

You can request information about your personal data processed and stored with us at any time free of charge.

As the person concerned, you have the right to have your personal data corrected, restricted, deleted and withdrawn, provided that there is no statutory retention requirement on our part.

As a data subject, you also have the right to claim a data transfer.

We take suitable measures to provide you with all information relating to the processing of your data in a precise, transparent, understandable and easily accessible form in a clear and simple language, if required.

In the event of problems or ambiguities, please contact the person responsible for data protection at Radler-Rast Touristik GmbH, Dr. Otto Schlappack, Managing Director of Radler-Rast Touristik GmbH, Oberarnsdorf 14, 3621 Mitterarnsdorf, Austria, Tel .: +43 2714 20074, email: otto.schlappack@radler-rast.com.

You also have the right to lodge a complaint with the data protection authority.

The competent supervisory authority for complaints is the Austrian Data Protection Authority (DSB), Wickenburggasse 8-10, 1080 Vienna, Austria, phone: +43 1 52 152-0, email: dsb@dsb.gv.at.

We continuously evaluate the organizational and technical protective measures we take and adapt them as necessary to protect the personal data that we process and store as best we can.

This means that we also keep updating this data protection declaration to reflect the latest developments.

You can access the latest version of our [data protection declaration](#) from our website at any time.